



Team Data Solutions

CLIENT REFERENCE
SLAGELSE KOMMUNE

Effective support for Microsoft Office and Windows operation systems

"It is great to know that all our staff are guaranteed help within 5 - 10 minutes!"

When we as a municipality are working to help shape the development of the digital work environment, then we feel a natural responsibility to ensure that our own staff have access to the right IT tools and support.

To help meet this obligation, Slagelse Kommune's PC users have had access to TDS HelpDesk since 1999. This provides direct access to help with all kinds of Microsoft related problems and queries.

Questions vary widely - from formatting of documents in Word, to creating databases in Access, rule creation in Outlook, use of advanced formulas in Excel, or use of design templates in PowerPoint.

Regardless of whether the issue is a complex error message on the screen, or a more typical user query - it has meant a lot to our employees to know that they always receive a competent and friendly answer - and always within 5 - 10 minutes!

The concept of unlimited and immediate help, without the use of automated phone menus or hold musik, really does work. So we can warmly recommend TDS HelpDesk for anyone who wants to optimise the use of their employee's time in favour of their core tasks".



*Claus Ritter
CIO Chief of Staff
IT and Digitalisation
Slagelse Kommune*

